

SSE Go Green Terms and Conditions

1. These Terms and Conditions are in addition to our General Terms and Conditions for the Supply of Electricity and/or Gas to domestic premises and tariff specific Terms and Conditions. In the event of a conflict between these terms and the General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers, these terms shall prevail. Any terms defined in the General Terms and Conditions for the supply of Electricity and/or Gas will have the same meaning in these Terms and Conditions.
2. Go Green is an optional 'Add On' which is available to electricity customers for £3 per month (£36 per annum). Available to Dual Fuel, Electricity only, and Electric with Heat (for example, Domestic Economy, THTC, Superdeal, Economy 7, Economy 9, and Economy 10) customers who pay by monthly Direct Debit or quarterly Direct Debit only.
3. If you are a dual fuel customer Go Green will only be applicable to your electricity account and consumption. Go Green is not available for Gas only customers. Only one Go Green Add On can be applied per customer account.
4. Go Green can be added onto any Fixed, Bundled or Standard Variable Tariff at point of sign up, in life or at renewal.
5. By choosing Go Green you are agreeing to receive paperless fulfilment, Terms and Conditions and a quarterly energy update email.
6. It's important you know how the electricity you use in your home is generated and the environmental impact. Several different fuels combine to make up our electricity fuel mix. We publish this information annually and call this our Fuel Mix Disclosure, it can be found here: <https://sse.co.uk/help/energy/energy-regulations>

The electricity we sell to customers who have purchased Go Green is matched by the equivalent amount of Renewable Energy Guarantee of Origin (REGO) certificates. We buy REGO certificates to match the annual consumption of electricity used by customers who have purchased Go Green with electricity generated from renewable sources such as large scale Hydro and Wind (Offshore & Onshore) that has been input to the National Grid.

7. When you sign up to Go Green, SSE commits to planting five trees in the UK on your behalf and will plant an additional five trees on your behalf for every year that you remain a Go Green customer. We plant trees by donating to partner organisations that specialise in planting trees in the UK. Tree planting can help to reduce carbon emissions by absorbing carbon dioxide from the atmosphere. This provides Go Green customers with an additional environmental benefit in addition to 100% renewable electricity, in accordance with our regulatory obligations.
8. Go Green will be charged at £3 per month, which is £36 per year. The first charge will be added to your electricity account 30 days after sign up, and each month thereafter. Once it's cancelled no further payments will be taken.
9. Go Green will be shown as an individual line item on your bill and a separate monthly Direct Debit on your bank statement. The Go Green Direct Debit will be taken 5 working days after your energy Direct Debit
10. Go Green is a rolling Add On and we will continue to take payments monthly unless you leave SSE for your energy supply or call us to cancel.
11. You may cancel Go Green at any time over the phone by calling us on 0345 070 7373. Your monthly payment will be cancelled on your next billing date. Please note that we do not provide refunds or credits for any partial-month periods.
12. If you want to switch your supply to a different supplier or move out of your property, Go Green will cease, no further payments will be taken unless you sign up to the Go Green Add On again.
13. Go Green is subject to availability and we reserve the right to refuse or withdraw at any time.

