

Add On Offer Terms and Conditions

Broadband

Valid from 22/07/21

1. About this offer

Eligible Customers who purchase an SSE Broadband as an Add On for the first time will also receive a £75 energy credit (Energy Credit Offer). £50 energy credit will be applied in year one and £25 energy credit will be applied in the remaining six months of your 18-month SSE Broadband contract.

This Energy Credit Offer is available to eligible customers who sign up to one of the following SSE Broadband products: (20) Unlimited Broadband, (20) Unlimited Fibre or (20) Unlimited Fibre Plus broadband packages.

2. About us

Your Energy Supply and your SSE Broadband will be separate agreements and may have different start and end dates.

- 2.1 Your Energy Supply is provided by OVO Electricity Limited, trading as SSE (when we're selling you electricity) and OVO (S) Gas Limited, trading as SSE (when we're selling you gas). Our address is 1 Rivergate, Temple Quay, Bristol BS1 6ED. These are the companies that supply energy to your property; and
- 2.2 Your SSE Broadband Add On is sold by OVO (S) Retail Telecoms Limited, trading as SSE, 1 Rivergate, Temple Quay, Bristol BS1 6ED.

3. Terms and Conditions

- 3.1 Energy Supply - Your Energy Supply is provided under SSE's General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers, and the Terms and Conditions for your chosen energy tariff.
- 3.2 Phone and Broadband Package - Your SSE Broadband package is governed by your General terms and Conditions for Phone and Broadband, and the SSE Product and Price Guide.

4. Who is Eligible?

- 4.1 This offer is available to dual fuel or electric heating only customers on a Standard Variable Tariff (SVT), any Fixed or Bundle tariff who pay by monthly Direct Debit or quarterly billing only.
- 4.2 Customers must purchase one of the following SSE Broadband products that are eligible for the Add Ons Energy Credit: (20) Unlimited Broadband, (20) Unlimited Fibre or (20) Unlimited Fibre Plus broadband Add On. Please see exclusions list in paragraph 5.
- 4.3 Both the Energy Supply and the SSE Broadband will need to be in the name(s) of the same account holder(s) and for the same address.
- 4.4 If you are an existing customer on one of the following products, you will not be eligible for the offer: (i) (20) Unlimited Broadband, (20) Unlimited Fibre, (20) Unlimited Fibre Plus broadband packages or (ii) any Fixed Bundle that includes SSE Phone and Broadband

5. How Will I Receive the £75 Energy Credit?

- 5.1 The Energy Credit Offer will be automatically applied to either your electricity or gas account. The Energy Credit will be paid in six quarterly instalments of £12.50 over the term of the SSE Broadband contract, (totalling £50 in the first year and £25 for the remaining 6 months of their 18-month broadband contract). The first instalment of your Energy Credit will be applied within 90 calendar days of your successful purchase of your SSE Broadband Add On.
- 5.2 The Energy Credit will be shown as a separate line item on your energy account, following your credit being applied. If for any reason the Energy Credit is not applied to your account in accordance with these terms, you can contact us to have it added.
- 5.3 Any Energy Credit may be withdrawn from your energy account in accordance with SSE's General Terms and Conditions for the Supply of Electricity and Gas to Domestic Customers.

6. What if I cancel my SSE Energy supply?

You can switch to another energy supplier without giving us any notice. If you cancel your Energy Supply tariff, your SSE Broadband will still continue, but you will no longer be eligible for the Energy Credit Offer.

7. What if I cancel my SSE Broadband?

- 7.1 If you cancel your SSE Broadband, you will no longer be eligible for the Energy Credit Offer. Cancellation charges may also apply in respect of your SSE Broadband. Please refer to the Cancellation and Early Termination Charges section on Page 3 of the SSE Product and Price Guide.
- 7.2 If you want to cancel your SSE Broadband for any reason, then this must be done separately to your energy supply by contacting OVO (S) Retail Telecoms Limited, trading as SSE. Contact details can be found on your bill, alternatively go to <https://sse.co.uk/help/contact-us>

8. Other Information

- 8.1 If you switch/renew to another SSE energy tariff before the end of the Energy Credit offer period, you will continue to receive the remainder of the Energy Credit.
- 8.2 Our products are subject to availability and / or change. We reserve the right to refuse or withdraw at any time.