

## Online Smart Saver v2 Terms and Conditions

1. These Terms and Conditions are in addition to our General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers. In the event of a conflict between these terms and the General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers, these terms shall prevail. Any terms defined in the General Terms and Conditions for Domestic Customers will have the same meaning in these Terms and Conditions.
2. Our prices for the supply of your electricity and/or gas will be fixed for a period of 12 months commencing on your tariff start date. Your tariff start date will be either:
  - i. the date your electricity and/or gas supply(ies) switches to SSE Online Smart Saver from your existing SSE energy tariff; or
  - ii. the date your electricity and/or gas supply(ies) transfers from your previous supplier(s) to us

Where both your electricity and gas supplies are being transferred, then the tariff start date will be the earlier of the two transfer dates. This may mean you will not receive the full 12-month fixed term on the later transferred electricity or gas.

3. This tariff is available to Dual Fuel, Electricity only, Gas only (Standard and Smart Meters) and Electric with Heat (For Example, Domestic Economy, THTC, Economy 7, Economy 9, and Economy 10) customers only.

If you have a Pay As You Go Meter or Superdeal meter installed in your property, you will not be eligible for Online Smart Saver v2.

4. By signing up to Online Smart Saver v2 you are agreeing to:
  - i. install a Smart Meter in your property within 90 days of tariff start date, if you are eligible, and;
  - ii. pay by monthly direct debit, and;
  - iii. receive paperless bills, and;
  - iv. provide a valid email address, for service-related communication, and;
  - v. self-serve their energy account online via [sse.co.uk](http://sse.co.uk) or the SSE Energy App

5. Your Online Smart Saver v2 tariff will end:
  - vi. 12 months after the tariff start date (Fixed End Date); or
  - vii. immediately when you move home, change to a Pay As You Go meter, change your tariff, change supplier, select paper billing, close your online account, or change to quarterly billing; or
  - viii. 90 days after your energy start date if you have not yet had a smart meter installed within your property if eligible. If we are unable to install your smart meter, you will remain on SSE Online Smart Saver.
6. At the end of Online Smart Saver v2 your energy supply will switch to our Standard variable tariff. We will write to you no less than 30 days before the Fixed End Date to remind you of this and advise you of our cheapest tariff at this time based on your estimated annual consumption and your chosen payment method.
7. You are not required to give any form of notice to leave Online Smart Saver v2.
8. If you fail to adhere to the conditions referenced in clause 4, we reserve the right to move your energy tariff to our Standard variable tariff. We will contact you once the transfer of your energy supply is complete to inform you of your prices.
9. If you move home and your new property is already supplied by us you will be put on our Standard variable tariff until you select a new tariff or supplier. If we do not supply your new property then you will be on whichever tariff the supplier of that property has in place.
10. This tariff is subject to availability. We reserve the right to refuse or withdraw at any time.