

# 1 Year Predict and Fix 41 Terms and Conditions

1. These Terms and Conditions are in addition to our General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers. In the event of a conflict between these terms and the General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers, these terms shall prevail. Any terms defined in the General Terms and Conditions for Domestic Customers will have the same meaning in these Terms and Conditions.
2. 1 Year Predict and Fix 41 is only available to customers who already have, or agree to have a Smart Meter installed in their property within 6 weeks of signing up to the tariff. If after you sign up for this tariff we identify that your property is not eligible for a Smart Meter, we will allow you to remain on this tariff for the remainder of the 12 month term.
3. This tariff is available to existing SSE Dual Fuel and Electricity only customers who agree to pay by fixed monthly Direct Debit for the duration of the tariff.
4. This tariff is only available via our call centre for those customers who have received an invitation to apply.
5. If you have a multi-rate electricity meter or a Pay As You Go meter installed in your property, then you will not be eligible for the 1 Year Predict and Fix 41 tariff.
6. The monthly cost for the supply of your electricity and/or gas is fixed for 12 months commencing on your tariff start date. Your tariff start date will be the date your electricity and/or gas supply(ies) switches to 1 Year Predict and Fix 41 from your existing SSE energy tariff. Fixed prices will incorporate a Direct Debit discount.
7. Your fixed monthly cost is based on your address and current annual consumption and will not change regardless of your energy consumption whilst on the tariff. This will be displayed on your bill in the form of your standing charge.
8. Your 1 Year Predict and Fix 41 tariff will end:
  - i. 12 months after the tariff start date (Fixed End Date); or
  - ii. immediately when you move home, change to a multi rate electricity meter, Pay As You Go meter or change your tariff



sse

Southern Electric  
Scottish Hydro  
SWALEC  
Atlantic

9. We also reserve the right to end your 1 Year Predict and Fix 41 tariff and will notify you:
- i. If you change supplier for either dual fuel or electricity only,
  - ii. If you are eligible for a Smart Meter but have not had one installed in your property nor booked an install for a future date, within 6 weeks of the tariff start date;
  - iii. If you change your meter from a Smart Meter to a non-Smart meter;
  - iv. Where your energy consumption goes above the fair usage levels (detailed in paragraph 10); or
  - v. If you do not comply with the terms of this tariff.

Where we end your 1 Year Predict and Fix 41 tariff in accordance with any of the conditions above or where you reach the end of 1 Year Predict and Fix 41 you will switch to our cheapest standard variable tariff.

We will write to you no later than 20 days before the Fixed End Date to remind you of this and advise you of our cheapest tariff at this time based on your estimated annual consumption and your chosen payment method.

In accordance to paragraph 11 below, we reserve the right to apply an Exit Free up to 49 days before the Fixed End Date.

10. You must adhere to the Predict and Fix fair usage policy; the electric and/or gas used is for your own personal use for you and your household only. Your energy supply must not be used for any business or commercial use nor must it be used to provide any other property or people other than those within your household. We will monitor your energy consumption and we may contact you to change your tariff if you have used more energy than 50% of the limit below within 6 months of the start date of the tariff; or have used the full limit before the end date of the tariff:

If this tariff is for your electricity supply – 2,825 kWh

If this tariff is for your gas supply – 13,923 kWh

11. If you leave 1 Year Predict and Fix 41 for your energy supply at any time after your start date and more than 49 days before the Fixed End Date we reserve the right to apply an exit fee of £41. This fee will not be applied if we provide you with notice of any changes to your terms that may disadvantage you.
12. The electricity consumed by all customers on 1 Year Predict and Fix 41 is matched by electricity that has the Renewable Electricity Guarantee of Origin (REGO). The annual consumption of electricity used is matched with the equivalent amount of electricity generated from large scale Hydro and Wind (Offshore & Onshore) energy sources input to the National Grid.
13. This tariff is subject to availability. We reserve the right to refuse or withdraw the offer at any time.