

# 1 Year Fixed Online Only v2 Terms and Conditions

1. These Terms and Conditions are in addition to our General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers. In the event of a conflict between these terms and the General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers, these terms shall prevail. Any terms defined in the General Terms and Conditions for Domestic Customers will have the same meaning in these Terms and Conditions
2. Our prices for the supply of your electricity and/or gas will be fixed for a period of 12 months commencing on the start date for your 1 Year Fixed Online Only v2 tariff ("Fixed Tariff"). Your tariff start date will be either:
  - i. the date your electricity and/or gas supply(ies) switches to the Fixed Tariff from your existing SSE energy tariff; or
  - ii. the date your electricity and/or gas supply(ies) switches to the Fixed Tariff from your previous supplier(s).

Where both your electricity and gas supplies are being transferred, then the Fixed Tariff start date will be the later of the two dates set out in sub-paragraphs (i) and (ii) above.

3. This tariff is only available to those customers who sign up via SSE websites or Internet Comparison Sites.
4. If you have a Pay As You Go meter installed in your property, then you will not be eligible for the Fixed Tariff.
5. By signing up to the Fixed Tariff you are agreeing to have a Smart Meter installed in your property, if you are eligible and don't already have one. This means we will contact you in the future to discuss a smart meter installation as and when you become eligible.
6. This tariff is available to Dual Fuel, Electricity only, Gas only and Electric with Heat (Domestic Economy, THTC, Superdeal, Economy 7 and Economy 10) customers who pay by monthly direct debit or quarterly billing only.
7. Future service-related communications will be made via email where you have provided a valid email address, otherwise they will be sent by post. If you wish to provide an email address to receive service-related communications via email, please contact us.
8. Your Fixed Tariff will end:
  - i. 12 months after the Fixed Tariff start date ("Fixed End Date"); or
  - ii. immediately when you move home, change to a Pay As You Go meter, change your tariff or change supplier.

9. At the end of the Fixed Tariff you will switch to our cheapest available standard variable tariff. We will write to you between 42 and 49 days before the Fixed End Date to remind you of this and advise you of our cheapest tariff at this time based on your estimated annual consumption and your chosen payment method.
10. You are not required to give any form of notice to leave the Fixed Tariff.
11. If you leave the Fixed Tariff at any time after your start date and more than 49 days before the Fixed End Date, we reserve the right to apply an exit fee of £30 per fuel ("Exit Fee"). We reserve the right to apply the exit fee to either or both of your electricity and/or gas account. This fee will not be applied if we provide you with notice of any changes to your terms that may disadvantage you.
12. We may allow you to continue the Fixed Tariff if you move home in the event your new property is already supplied by us. If:
  - i. we allow you to continue your Fixed Tariff at your new property and you leave at any time after your start date and more than 49 days before the Fixed End Date, we reserve the right to apply an Exit Fee, in accordance with paragraph 9 above;
  - ii. we do not allow you to continue your Fixed Tariff at your new property, no exit fee will be applied and you will be put on our standard variable tariff until you select a new tariff or supplier; or

If we do not supply your new property then you will be placed on whichever tariff the supplier of that property has in place.

13. This tariff is subject to availability. We reserve the right to refuse or withdraw the offer at any time.