

1 Year Fix and Cover Terms and Conditions

1. These Terms and Conditions are in addition to our General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers. In the event of a conflict between these terms and the General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers, these terms shall prevail. Any terms defined in the General Terms and Conditions for Domestic Customers will have the same meaning in these Terms and Conditions.
2. Our prices for the supply of your electricity and/or gas will be fixed for a period of 12 months commencing on your tariff start date. Your tariff start date will be the date your electricity and/or gas supply(ies) transfers from your previous supplier(s) to us.
Where both your electricity and gas supplies are being transferred, then the tariff start date will be the earlier of the two transfer dates.
3. As part of your 1 Year Fix and Cover tariff, you will get SSE Heating Breakdown Cover for a period of 12 months at a discounted cost of £1 per month. The start date of your cover will be the next working day after your tariff start date as detailed in paragraph 2. The cover will be for the same property for which we supply the energy tariff. The £90 excess will still be valid per breakdown. You cannot make a claim in the first 18 calendar days of your contract. You will be provided with the full Policy Booklet for this product and it should be read in conjunction with these Terms and Conditions. SSE Heating Breakdown Cover is only available for £1 per month for 12 months.
4. This tariff is only available to new SSE energy customers who sign up via Uswitch price comparison website.
5. If you have a Pay As You Go meter installed in your property then you will not be eligible for the 1 Year Fix and Cover tariff.
6. If you already have a standalone SSE heating or boiler cover product, you must end your existing contract to be eligible for 1 Year Fix and Cover. A cancellation fee, or refund may be due depending on activity on your previous policy. Please refer to the policy details of your existing contract for applicable cancellation terms, or visit <https://sse.co.uk/home-services>
7. You must be a homeowner, on the gas network and with a mains gas boiler to be eligible for 1 Year Fix and Cover. Geographical exclusions apply and to ensure you are eligible for the Heating Breakdown Cover, please visit <https://sse.co.uk/home-services>
8. By signing up to the 1 Year Fix and Cover tariff, you are agreeing to have a Smart Meter installed in your property. This means we will contact you to arrange a suitable installation date. Once your Smart Meter is installed, you will automatically benefit from accurate bills.



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Southern Electric
Scottish Hydro
SWALEC
Atlantic

9. This tariff is available to Dual Fuel and Gas only (Standard and Smart Meters) customers who pay by Direct Debit only.
10. The Direct Debit details supplied will be used to automatically renew the SSE Heating Breakdown Cover at the expiry of this 12-month term, as detailed in paragraph 13.
11. Your 1 Year Fix and Cover tariff will end:
 - i. 12 months after the tariff start date (Fixed End Date); or
 - ii. immediately when you move home, change to a Pay As You Go meter, change your tariff or change supplier.
12. At the end of the 1 Year Fix and Cover tariff your energy supply will switch to our cheapest standard variable tariff. We will write to you no later than 20 days before the Fixed End Date to remind you of this and advise you of our cheapest tariff at this time based on your estimated annual consumption and your chosen payment method.

In accordance to paragraph 15 below, we reserve the right to apply an Exit Fee up to 49 days before the Fixed End Date.
13. At the end of the 12-month term, your SSE Heating Breakdown Cover will renew for a further 12 months. We will write to you 21 days in advance of the renewal to advise you of the cost and cover details. You will be given time to change the level of cover or cancel should you wish.
14. You are not required to give any form of notice to leave 1 Year Fix and Cover, however conditions may apply depending on when you decide to leave or cancel your contract, as detailed in clause 15, 16 and 17.
15. If you leave 1 Year Fix and Cover at any time after your start date and more than 49 days before the Fixed End Date, we reserve the right to apply an exit fee of £30 per fuel ("Exit Fee").

We reserve the right to apply the exit fee to either or both of your electricity and/or gas account. This fee will not be applied if we provide you with notice of any changes to your terms that may disadvantage you.
16. If you cancel your 1 Year Fix and Cover tariff prior to 60 days before your energy tariff is due to end, we will cancel the remaining time of the 12-month contract for SSE Heating Breakdown Cover. We reserve the right to apply a termination fee of £1 per month left remaining of the 12-month contract for SSE Heating Breakdown Cover.
17. If you move home, you are unable to transfer the 1 Year Fix and Cover tariff including the SSE Heating Breakdown Cover to your new property. No exit or termination fees will be applied. If we supply your new property you will be put on our standard variable tariff until you select a new tariff or supplier. If we do not supply your new property, then you will be on whichever tariff the supplier of that property has in place.
18. If we identify that we are unable to cover your boiler during either sign-up or at a breakdown visit, we will contact you to switch to one of our other tariffs. There will be no cancellation or exit fees applicable.
19. SSE Heating Breakdown Cover and comparable Energy tariffs are also available separately.
20. This tariff is subject to availability. We reserve the right to refuse or withdraw the offer at any time.