

## SSE Spark Fix Terms and Conditions

1. These Terms and Conditions are in addition to our General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers. In the event of a conflict between these terms and the General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers, these terms shall prevail. Any terms defined in the General Terms and Conditions for Domestic Customers will have the same meaning in these Terms and Conditions.
2. Our prices for the supply of your electricity and/or gas will be fixed to the date you agreed when you setup your Spark Fixed Rate Tariff. The Fixed Rate Tariff end date can be found on your SSE Welcome Letter or in your original contract agreement with Spark.
3. You agree to discussing a Smart Meter being installed in your property. This means we will contact you to arrange a suitable installation date.
4. This tariff is available to migrated Spark fixed rate Dual Fuel, Electricity only, Gas only (Standard and Smart Meters) customers who pay by monthly Direct Debit or quarterly billing only.
5. Your SSE Spark Fix tariff will end:
  - i. On the fixed tariff end date agreed with Spark, which can be found in your welcome letter (Fixed Tariff End Date); or
  - ii. immediately when you move home, change to a Pay As You Go meter, change your tariff or change supplier.
6. At the end of SSE Spark Fix your energy supply will switch to our cheapest standard variable tariff. We will write to you no later than 20 days before the Fixed End Date to remind you of this and advise you of our cheapest tariff at this time based on your estimated annual consumption and your chosen payment method.
7. You are not required to give any form of notice to leave SSE Spark Fix. No exit fees apply.
8. If you move home and your new property is already supplied by us you will be put on our Standard Variable Tariff until you select a new tariff or supplier. If we do not supply your new property, then you will be on whichever tariff the supplier of that property has in place.
9. This tariff is subject to availability. We reserve the right to refuse or withdraw at any time.