

2 Year Fix v10 Terms and Conditions

1. These Terms and Conditions are in addition to our General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers. In the event of a conflict between these terms and the General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers, these terms shall prevail. Any terms defined in the General Terms and Conditions for Domestic Customers will have the same meaning in these Terms and Conditions.
2. Our prices for the supply of your electricity and/or gas will be fixed for a period of 24 months commencing on your tariff start date. Your tariff start date will be the date your electricity and/or gas supply(ies) switches to 2 Year Fix v10 tariff from your existing SSE energy tariff.
Where both your electricity and gas supplies are being transferred, then the tariff start date will be the earlier of the two transfer dates. This may mean you will not receive the full 24-month fixed term on the later transferred electricity or gas.
3. Future service-related communications will be sent via email where you have provided a valid email address, otherwise they will be sent by post. If you wish to provide an email address to receive service-related communications via email, please contact us.
4. By signing up to 2 Year Fix v10 you are agreeing to be contacted to arrange a suitable installation date for a Smart Meter to be installed in your property, if you do not already have one.
5. This tariff is available to existing SSE energy customers only. Dual Fuel, Electricity only, Gas only (Standard and Smart Meters) and Electric with Heat (Domestic Economy, Economy 7 and Economy 10 only) customers who pay by monthly direct debit or quarterly billing only.
If you have a Pay as You Go, Superdeal or THTC meter installed in your property you will not be eligible for the 2 Year Fix v10 tariff.
6. By signing up to this tariff you are agreeing by default to pay by Monthly Direct Debit, unless you choose a different payment method which may impact the price you pay.
7. Your 2 Year Fix v10 tariff will end:
 - i. 24 months after the Tariff start date (Fixed End Date); or
 - ii. immediately when you move home, change to a Pay As You Go meter, change your tariff or change supplier.
8. At the end of 2 Year Fix v10 your energy supply will switch to our cheapest Standard variable tariff. We will write to you no later than 30 days before the Fixed End Date to remind you of this and advise you of our cheapest tariff at this time based on your estimated annual consumption and your chosen payment method.
9. You are not required to give any form of notice to leave 2 Year Fix v10.
10. If you move home and your new property is already supplied by us you will be put on our standard variable tariff until you select a new tariff or supplier. If we do not supply your new property then you will be on whichever tariff the supplier of that property has in place.
11. This tariff is subject to availability. We reserve the right to refuse or withdraw the offer at any time.



Part of the OVO Family

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