

## Argos 2 Year Fixed Terms and Conditions

1. These Terms and Conditions are in addition to our General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers. In the event of a conflict between these terms and the General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers, these terms shall prevail. Any terms defined in the General Terms and Conditions for Domestic Customers will have the same meaning in these Terms and Conditions.
2. Our prices for the supply of your electricity and/or gas will be fixed for a period of 24 months commencing on your tariff start date. Your tariff start date will be either:
  - i. the date your electricity and/or gas supply(ies) switches to Argos 2 Year Fixed from your existing SSE energy tariff; or
  - ii. the date your electricity and/or gas supply(ies) transfers from your previous supplier(s) to us

Where both your electricity and gas supplies are being transferred, then the tariff start date will be the later of the two transfer dates.

3. If you have a Pay As You Go meter installed in your property, then you will not be eligible for the Argos 2 Year Fixed tariff.
4. By signing up to the Argos 2 Year Fixed tariff you are registering your interest for a Smart Meter. This means we may contact you in the future to discuss a smart meter installation as and when you become eligible.
5. This tariff is available to Dual Fuel, Electricity only, Gas only and Electric with Heat (Domestic Economy, THTC, Superdeal, Economy 7 and Economy 10) customers who pay by monthly direct debit or quarterly billing only.
6. Your Argos 2 Year Fixed tariff will end:
  - i. 24 months after the tariff start date (Fixed End Date); or
  - ii. immediately when you move home, change to a Pay As You Go meter, change your tariff or change supplier.

At the end of Argos 2 Year Fixed you will switch to:

- i. our cheapest standard variable tariff; or
- ii. a default fixed term tariff with no exit fees, whichever is the cheapest.

Where both are the same price, you will switch to the default fixed term tariff.

We will write to you between 42 and 49 days before the Fixed End Date to remind you of this and advise you of our cheapest tariff at this time based on your estimated annual consumption and your chosen payment method.

7. You are not required to give any form of notice to leave Argos 2 Year Fixed.
8. If you leave Argos 2 Year Fixed at any time after your start date and more than 49 days before the Fixed End Date, we reserve the right to apply an exit fee of £25 per fuel. We reserve the right to apply the exit fee to either or both of your electricity and/or gas account. This fee will not be applied if we provide you with notice of any changes to your terms that may disadvantage you.
9. We may allow you to continue the Argos 2 Year Fixed tariff if you move home in the event your new property is already supplied by us. If:
  - i. we allow you to continue your Argos 2 Year Fixed at your new property and you leave at any time after your start date and more than 49 days before the Fixed End Date, we reserve the right to apply an exit fee, in accordance with paragraph 8 above;
  - ii. we do not allow you to continue your Argos 2 Year Fixed at your new property, no exit fee will be applied and you will be put on our standard variable tariff until you select a new tariff or supplier; or
  - iii. we do not supply your new property then you will be on whichever tariff the supplier of that property has in place.
10.
  - i. Argos will send you an Argos eGift Card with £40 credit for each of your properties we supply on the Argos 2 Year Fixed tariff. This will be sent to you within 30 calendar days of your tariff start date, as detailed in paragraph 2 above. Where no email address is provided, an Argos Gift Card will be issued.
  - ii. The Argos eGift Card or Argos Gift Card can be spent either in store or online.
  - iii. The Argos eGift Card or Argos Gift Card will only be given to you the first time you sign up to this tariff.
  - iv. You will also receive either a £5 Argos eGift Card or Argos Gift Card each quarter for the duration of time that you remain on the Argos 2 Year Fixed tariff. These will be issued during March, June, September and December. The first quarterly reward will be issued after the first full quarter after your supply start date.
  - v. If you haven't received your Argos eGift Card or Argos Gift Card within 30 days, you must call Argos on 0345 266 7656 within 6 months. You will not be able to claim the Argos eGift Card or Argos Gift Card after this time.
  - vi. If you lose your Argos eGift Card or Argos Gift Card, you will need to contact Argos on 0345 266 7656 to arrange a replacement.
  - vii. Each credit will be valid for 12 months. See <https://www.argos.co.uk/help/terms-and-conditions/> for full terms and conditions of the eGift Card and Gift Card. Argos are not responsible for cards that are lost or stolen once they have sent them
  - viii. There is no cash alternative.
11. We will pass your name, contact details and tariff start date to Argos to allow them to fulfil the requirements detailed above in paragraph 10. Argos will be responsible for this data from that point.
12. This tariff is subject to availability. We reserve the right to refuse or withdraw the offer at any time.