

1 Year Fix Terms and Conditions

1. These Terms and Conditions are in addition to our General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers. In the event of a conflict between these terms and the General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers, these terms shall prevail. Any terms defined in the General Terms and Conditions for Domestic Customers will have the same meaning in these Terms and Conditions.
2. Our prices for the supply of your electricity and/or gas will be fixed for a period of 12 months commencing on your tariff start date. Your tariff start date will be either:
 - i. the date your electricity and/or gas supply(ies) switches to 1 Year Fix from your existing SSE energy tariff; or
 - ii. the date your electricity and/or gas supply(ies) transfers from your previous supplier(s) to us

Where both your electricity and gas supplies are being transferred, then the tariff start date will be the later of the two transfer dates.

3. If you have a Pay As You Go meter installed in your property, then you will not be eligible for the 1 Year Fix tariff.
4. Future service-related communications will be made via email where you have provided a valid email address, otherwise they will be sent by post. If you wish to provide an email address to receive service-related communications via email, please contact us.
5. By signing up to the 1 Year Fix tariff you are registering your interest for a Smart Meter. This means we may contact you in the future to discuss a smart meter installation as and when you become eligible.
6. This tariff is available to Dual Fuel, Electricity only, Gas only (Standard and Smart Meters) and Electric with Heat (Domestic Economy, THTC, Superdeal, Economy 7 and Economy 10 only) customers who pay by monthly direct debit or quarterly billing only.
7. Your 1 Year Fix tariff will end:
 - i. 12 months after the tariff start date (Fixed End Date); or
 - ii. immediately when you move home, change to a Pay As You Go meter, change your tariff or change supplier.

8. At the end of 1 Year Fix your energy supply will switch to our cheapest standard variable tariff. We will write to you between 42 and 49 days before the Fixed End Date to remind you of this and advise you of our cheapest tariff at this time based on your estimated annual consumption and your chosen payment method.
9. You are not required to give any form of notice to leave 1 Year Fix.
10. We may allow you to continue the 1 Year Fix tariff if you move home in the event your new property is already supplied by us. If:
 - i. we allow you to continue your 1 Year Fix at your new property and you leave at any time after your start date and more than 49 days before the Fixed End Date
 - ii. we do not allow you to continue your 1 Year Fix at your new property, you will be put on our standard variable tariff until you select a new tariff or supplier; or
 - iii. we do not supply your new property then you will be on whichever tariff the supplier of that property has in place.
11. This tariff is subject to availability. We reserve the right to refuse or withdraw the offer at any time.