

Collective 1 Year Fix v12 Terms and Conditions

1. These Terms and Conditions are in addition to our General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers. In the event of a conflict between these terms and the General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers, these terms shall prevail. Any terms defined in the General Terms and Conditions for Domestic Customers will have the same meaning in these Terms and Conditions.
2. Our prices for the supply of your electricity and/or gas will be fixed for a period of 12 months commencing on the start date for your Collective 1 Year Fixed v12 tariff. Your tariff start date will be either:
 - i. the date your electricity and/or gas supply(ies) switches to Collective 1 Year Fixed v12 tariff from your existing SSE energy tariff; or
 - ii. the date your electricity and/or gas supply(ies) switches to the Collective 1 Year Fixed v12 tariff from your previous supplier(s).

Where both your electricity and gas supplies are being transferred, the Collective 1 Year Fixed v12 tariff start date will be the earlier of the two transfer dates. This may mean you will not receive the full 12-month fixed term on the later transferred fuel.

3. The Collective 1 Year Fix v12 tariff is available to new or existing SSE customers.
4. If you have a Pay As You Go meter installed in your property, then you will not be eligible for the Collective 1 Year Fixed v12.
5. By signing up to the Collective 1 Year Fix v12 tariff you are agreeing to have a Smart Meter installed in your property. This means we will contact you to arrange a suitable installation date
6. This tariff is available to Dual Fuel, Electricity only, Gas only (Standard and Smart Meters) and Electric with Heat (Domestic Economy, THTC, Superdeal, Economy 7 and Economy 10 only) customers who pay by monthly direct debit or quarterly billing only.
7. By signing up to this tariff you are agreeing by default to pay by Direct Debit, unless you choose a different payment method.
8. By signing up to this tariff you are agreeing to receive paper bills.
9. Future service-related communications will be made via email where you have provided a valid email address, otherwise they will be sent by post.

10. Your Fixed Tariff will end:
 - i. 12 months after the Collective 1 Year Fix v12 start date ("Fixed End Date"); or
 - ii. immediately when you move home, change to a Pay As You Go meter, change your tariff or change supplier.
11. At the end of the Collective 1 Year Fix v12 you will switch to our cheapest available standard variable tariff. We will write to you no later than 20 days before the Fixed End Date to remind you of this and advise you of our cheapest tariff at this time based on your estimated annual consumption and your chosen payment method. In accordance with paragraph 13 below, we reserve the right to apply an Exit Fee up to 49 days before the Fixed End Date.
12. You are not required to give any form of notice to leave Collective 1 Year Fix v12 .
13. If you leave Collective 1 Year Fix v12 at any time after your start date and more than 49 days before the Fixed End Date, we reserve the right to apply an exit fee of £30 per fuel ("Exit Fee"). We reserve the right to apply the exit fee to either or both of your electricity and/or gas account. This fee will not be applied if we provide you with notice of any changes to your terms that may disadvantage you.
14. If you move home and your new property is already supplied by us you will be put on to our Standard Variable Tariff until you select a new tariff or supplier. If we do not supply your new property, then you will be on whichever tariff the supplier of that property has in place. No exit or termination fees will be applied by us.
15. This tariff is subject to availability. We reserve the right to refuse or withdraw the tariff at any time.