

Green Terms and Conditions

1. These Terms and Conditions are in addition to our General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers. In the event of a conflict between these terms and the General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers, these terms shall prevail. Any terms defined in the General Terms and Conditions for Domestic Customers will have the same meaning in these Terms and Conditions.

2. These Terms and Conditions are also in addition to the Terms and Conditions for the Fixed Tariff taken at the same time as the Green Add-on.

3. It's important you know how the electricity you use in your home is generated, and the environmental impact. A number of different fuels such as coal, gas, nuclear and renewable resources (sun, wind and water) combine to make up our fuel mix. We publish this information annually and call this our Fuel Mix Disclosure. It can be found here: <https://sse.co.uk/help/energy/energy-regulations#item1>

The electricity consumed by customers with the Green Add-on is matched by electricity that has the Renewable Electricity Guarantee of Origin (REGO). The annual consumption of electricity used by customers with the Green Add-on is matched with the equivalent amount of electricity generated from large scale Hydro and Wind (Offshore & Onshore) energy sources input to the National Grid.

4. The Green Add-on will end when your Fixed Term Tariff comes to an end. Therefore, if you would like to renew the Green Add-on you will be required to sign up to a new eligible Fixed Tariff at that time.

5. Green is available to Dual Fuel, Electricity only and Electric with Heat (Domestic Economy, THTC, Superdeal, Economy 7 and Economy 10) customers who pay by monthly direct debit or quarterly billing only.

6. If you are a dual fuel customer the Green Add-on will only be applicable to your electricity account and consumption. The Add-on is not available for Gas only customers.

7. Green can only be taken at the time of taking an eligible Fixed Tariff.

8. It is not possible to cancel the Green Add-on once it has been applied to your account. This will remain on your account for the duration of the term.

9. Only one Green Add-on can be applied to each customer account.