

SSE Smart 1 Year Fixed Terms and Conditions

1. These Terms and Conditions are in addition to our General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers. In the event of a conflict between these terms and the General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers, these terms shall prevail. Any terms defined in the General Terms and Conditions for Domestic Customers will have the same meaning in these Terms and Conditions.
2. SSE Smart 1 Year Fixed is only available to customers who already have, or agree to have a Smart Meter installed in their property.
3. This tariff is available to Dual Fuel and Electricity only customers who pay by variable or fixed Direct Debit, quarterly billing or standing order only.
4. If you have a multi-rate electricity meter or a Pay As You Go meter installed in your property, then you will not be eligible for the SSE Smart 1 Year Fixed tariff.
5. Our prices for the supply of your electricity and/or gas will be fixed for a period of 12 months commencing on your tariff start date. Your tariff start date will be either:
 - i. the date your electricity and/or gas supply(ies) switches to SSE Smart 1 Year Fixed from your existing SSE energy tariff; or
 - ii. the date your electricity and/or gas supply(ies) transfers from your previous supplier(s) to us

Where both your electricity and gas supplies are being transferred, then the tariff start date will be the later of the two transfer dates.

6. Your SSE Smart 1 Year Fixed tariff will end:
 - i. 12 months after the tariff start date (Fixed End Date); or
 - ii. immediately when you move home, change to a Pay As You Go meter, change your tariff or change supplier.

At the end of SSE Smart 1 Year Fixed you will switch to:

- i. our cheapest standard variable tariff; or
- ii. a default fixed term tariff with no exit fees, whichever is the cheapest.

Where both are the same price, you will switch to the default fixed term tariff.

We will write to you between 42 and 49 days before the Fixed End Date to remind you of this and advise you of our cheapest tariff at this time based on your estimated annual consumption and your chosen payment method.

7. If you remain on SSE Smart 1 Year Fixed until at least 49 days before the Fixed End Date and:
- Have a Smart Meter in your property; or
 - Are eligible for a Smart meter and have had one installed in your property; or
 - Are eligible for a Smart meter and booked an install appointment for a future date; or
 - Are not eligible for a Smart meter
- £50 electricity credit will be automatically credited to your electricity account at least 42 calendar days before the Fixed End Date.
- If you are eligible for a Smart Meter but have not had one installed in your property nor booked an install for a future date, the £50 credit will not be applied.
8. There are no exit fees on SSE Smart 1 Year Fixed so you are free to leave the tariff at any time, however if you do leave more than 49 days before the Fixed End Date, you will not be eligible for any reward as outlined in paragraph 7.
9. This tariff is subject to availability. We reserve the right to refuse or withdraw the offer at any time.