

## SSE 2 Year Fix v4 Terms and Conditions

1. These Terms and Conditions are in addition to our General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers. In the event of a conflict between these terms and the General Terms and Conditions for the Supply of Electricity and/or Gas to Domestic Customers, these terms shall prevail. Any terms defined in the General Terms and Conditions for Domestic Customers will have the same meaning in these Terms and Conditions.
2. Our prices for the supply of your electricity and/or gas will be fixed for a period of 24 months commencing on your tariff start date. Your tariff start date will be either:
  - i. the date your electricity and/or gas supply(ies) switches to SSE 2 Year Fix v4 from your existing SSE energy tariff; or
  - ii. the date your electricity and/or gas supply(ies) transfers from your previous supplier(s) to us

Where both your electricity and gas supplies are being transferred, then the tariff start date will be the earlier of the two transfer dates. This may mean you will not receive the full 24-month fixed term on the later transferred electricity or gas.

3. By signing up to SSE 2 Year Fix v4 you are agreeing to have a Smart Meter installed in your property. This means we will contact you to arrange a suitable installation date.
4. This tariff is available to Dual Fuel, Electricity only, Gas only (Standard and Smart Meters) and Electric with Heat (For Example, Domestic Economy, Economy 7, Economy 9, and Economy 10) customers who pay by monthly Direct Debit or quarterly billing only.

By signing up to this tariff you are agreeing by default to pay by Direct Debit, unless you choose a different payment method.

If you have a Pay As You Go meter installed in your property, you will not be eligible for SSE 2 Year Fix v4.

5. Your SSE 2 Year Fix v4 tariff will end:
  - i. 24 months after the tariff start date (Fixed End Date); or
  - ii. immediately when you move home, change to a Pay As You Go meter, change your tariff or change supplier.

6. At the end of SSE 2 Year Fix v4 your energy supply will switch to our cheapest standard variable tariff. We will write to you no later than 20 days before the Fixed End Date to remind you of this and advise you of our cheapest tariff at this time based on your estimated annual consumption and your chosen payment method.
7. You are not required to give any form of notice to leave SSE 2 Year Fix v4.
8. If you move home and your new property is already supplied by us you will be put on our Standard Variable Tariff until you select a new tariff or supplier. If we do not supply your new property then you will be on whichever tariff the supplier of that property has in place.
9. This tariff is subject to availability. We reserve the right to refuse or withdraw at any time.